

## Spirit of St. Agnes / Enterprise Boat Trips

### Week commencing 17th March

All trips weather permitting. Sea-Taxi Services by arrangement. There is no need to book onto any of our timetabled trips below with the exception of the Wildlife Safari. Credit / Debit cards accepted aboard our boats. Please call 01720 422704 for boating information and bookings. Information on timetable changes and additional trips will be posted on the board at the Post Office and via our social media.

Due to COVID - 19 we are not accepting cash onboard our vessels, please pay via the app or via contactless card onboard.

**Please will passengers wishing to travel to Tresco, Bryher or St Martins contact us to register interest. We will then advertise trips on the board at the post office. We need a minimum of eight people for scheduled trips to operate to the off islands. Sea-taxi services are also available during daylight. To book boats and register interest please call 01720 422704 during office hours.**

|         |                           |                                 |
|---------|---------------------------|---------------------------------|
| Sun 17  | Sea taxi services         |                                 |
| Mon 18  | 10:15 to St Mary's        | Return 1.15 to St Agnes         |
| Tues 19 | Sea taxi services         |                                 |
| Wed 20  | 10:15 to St Marys         | Return 1:15 to St Agnes         |
| Thur 21 | 10:15 to St Marys         | Return 12:30 to St Agnes        |
| Fri 22  | 10:15 & 3:15 to St Mary's | Return 1:15 & 3:45 to St Agnes  |
| Sat 23  | 10:15 & 3:15 St Marys     | Return 12:30 & 3.45 to St Agnes |

Terms and conditions for St Agnes Boating trips. Please download our full terms and conditions at [www.stagnesboating.co.uk](http://www.stagnesboating.co.uk). Please see website for COVID info.

#### Definitions

A child is a person under 16 years of age. An infant is a person under 1 year of age. We do not charge for infants. A family is two adults and up to 3 siblings who are under 16 years of age.

#### Cancelled Services

St Agnes Boating reserve the right to cancel / delay any sailing if the weather is deemed too dangerous to sail or in any circumstances where the boat is unable to sail due to circumstances beyond our control, including tidal conditions. The skippers decision is final. If we cancel a sailing, bookings will be transferred to our next available scheduled boat or we will issue a full refund. We will charge a 100% cancellation fee for pre booked trips cancelled within 24 hours of departure by the customer. For passengers arriving or departing and delayed by the weather this fee will not be payable and your booking will be transferred to the day that you arrive or depart. These charges will also be waived if the reason for cancellation is due to COVID.

#### Refusal to carry passenger

The skipper has the right to refuse passage to any person deemed unfit to travel, including those under the influence of alcohol or drugs. This includes passengers refusing to wear a face covering without an exemption. We do not allow alcohol to be consumed on our boats without our express permission. Any passenger who is causing a nuisance or disturbance will be taken back to shore. In certain circumstances we reserve the right to request police involvement. If any passenger is refused carriage for any of the reasons set out above, we may cancel the remaining part of that passengers ticket or weekly pass. We reserve the right to not entitle the passenger to any further carriage or any refund in respect of their ticket.

#### Check before you leave.

It is the passengers responsibility to check timetables on the day of travel. These are available online and paper copies, are available aboard our boats. No refunds can be processed for missed trips due to passengers not arriving on time of departure. Day trip passengers are advised to check with the boat crew the time and place of the pick up for the return journey.

#### Weekly Pass

A weekly pass allows for unlimited travel on any of our scheduled trips for eight days. The pass is for direct trips only between islands. Circular trips, Wildlife Safaris, Fishing trips and Taxi trips are not included in the pass. The pass is not transferable and is non refundable. A form of photo identification must be shown as well as the pass on all trips.

#### Access, Luggage, Bikes and Children

Due to the steps on the various quays that are fairly steep and can be slippery, none of our boats has wheelchair access. Care should be taken at all times when boarding. All passengers are required to walk down the steps onto the boat. We are not able to carry passengers in wheelchairs onto our boats. Bikes may be taken onboard at the skippers discretion, but must be carried down the steps and onto the boat. We charge £10 for the transportation of bikes.

It is the customers responsibility to load / unload bags and luggage onto our boats. Our crew members are required to stay onboard the boat while passengers are embarking / disembarking. Passengers requiring assistance with luggage should contact us 24 hours in advance and we reserve the right to charge for this service. We reserve the right to refuse to allow you to take onboard luggage, goods or other property which, in our reasonable opinion, are unfit to be carried on our boats for any reason. Pushchairs can be taken on board but please remove children before boarding and collapse

pushchairs. Children under the age of 16 must be supervised by an adult unless prior arrangement has been made with us by calling 01720 422704 or emailing [john@stagnesboating.co.uk](mailto:john@stagnesboating.co.uk)